



Providing Supplier Business Continuity Plan (BCP)

By Procurement Parts Management Group
(PPM)

Mr. Chanyut Chamratporn

ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

Panelist's Profile

- Mr. Chanyut Chamratporn
- Group Manager
- Procurement Parts Management Group
- Purchasing and Procurement Division
- Isuzu Motors (Thailand) Company Limited

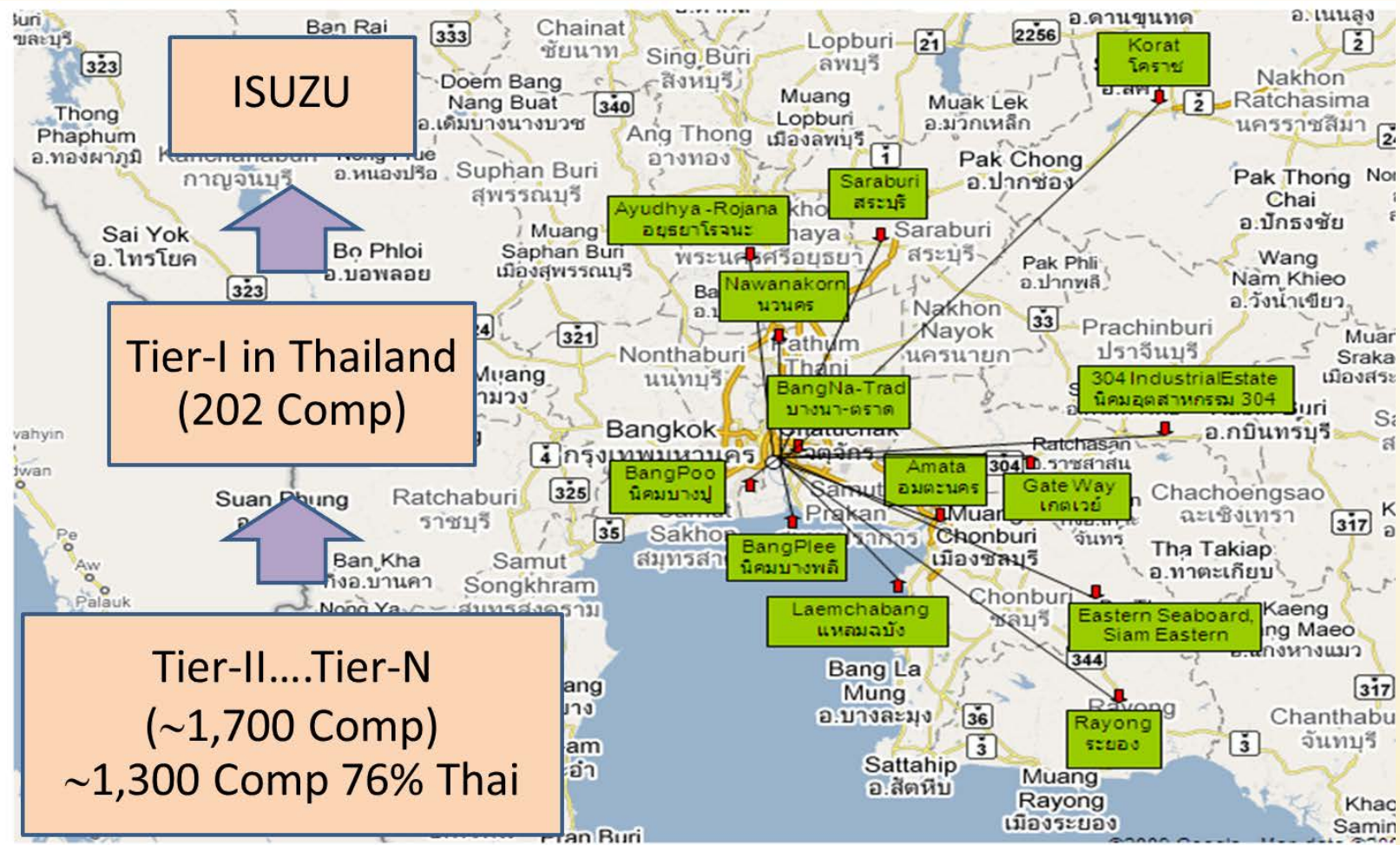


ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED



Isuzu Supply Chain Mapping



ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

Why does Isuzu Encourage Suppliers to Develop BCP?

- 2011 Flood in the northern and the central of Thailand disrupted parts manufacturers in the automotive industry.



ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

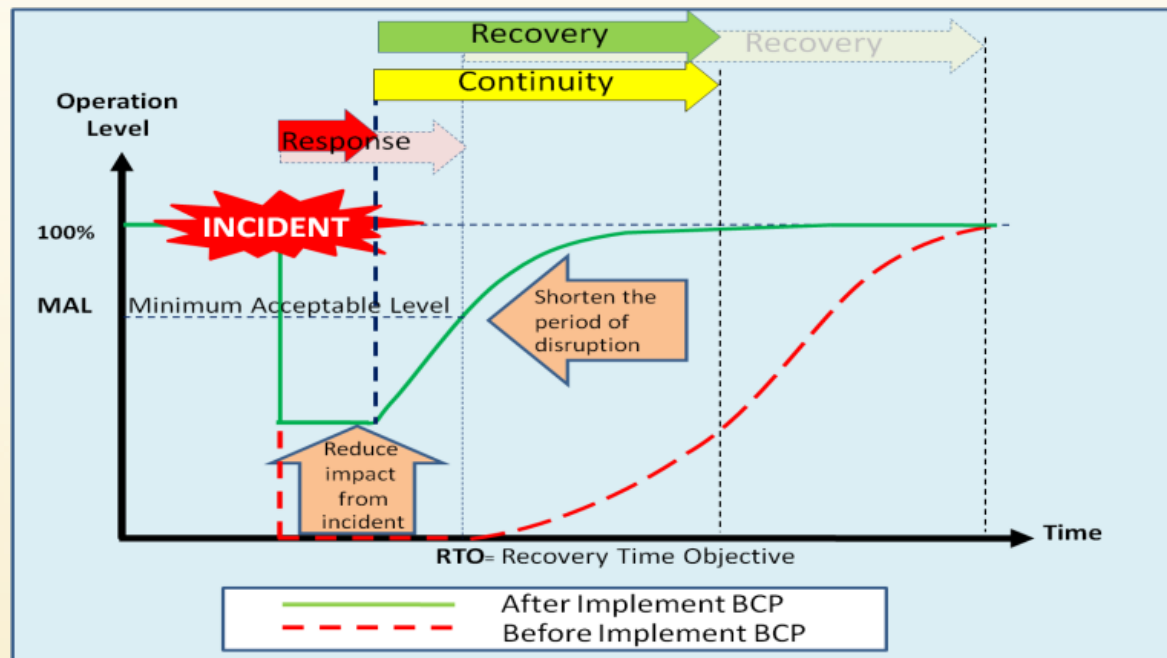
Why does Isuzu Encourage Suppliers to Develop BCP?

- There were 67 (Teir-I) & 100+ (Teir-N) flooded, could not supply parts to Isuzu that affected Isuzu stopped production line for 6 weeks. (Isuzu was not flooded)



Why does Isuzu Encourage Suppliers to Develop BCP?

- Isuzu intend to shorten the disrupt time and reduce impact of any incident that meet concept of BCP.

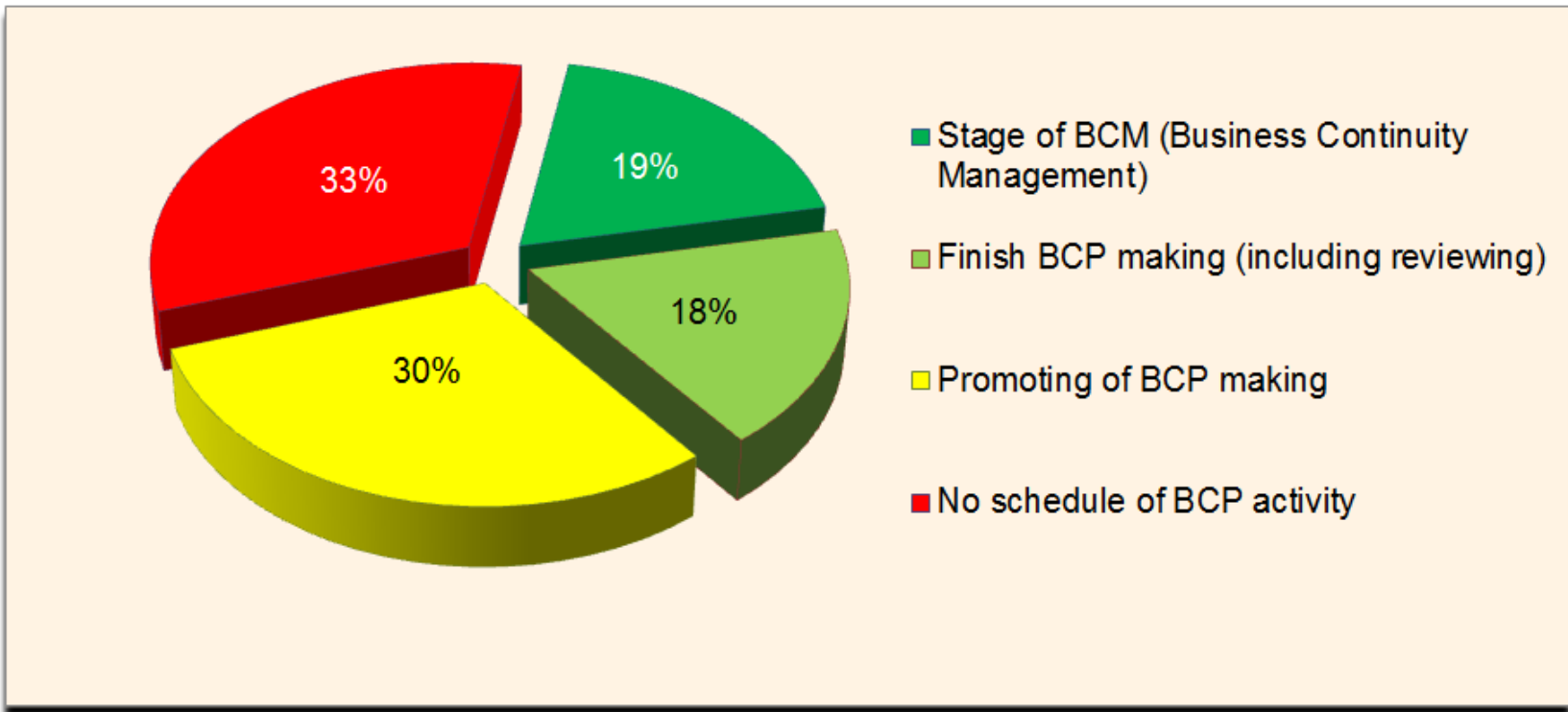


- So Isuzu would like to promote suppliers to develop BCP

ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

Survey to Suppliers (2012 -2014): The Status of BCP



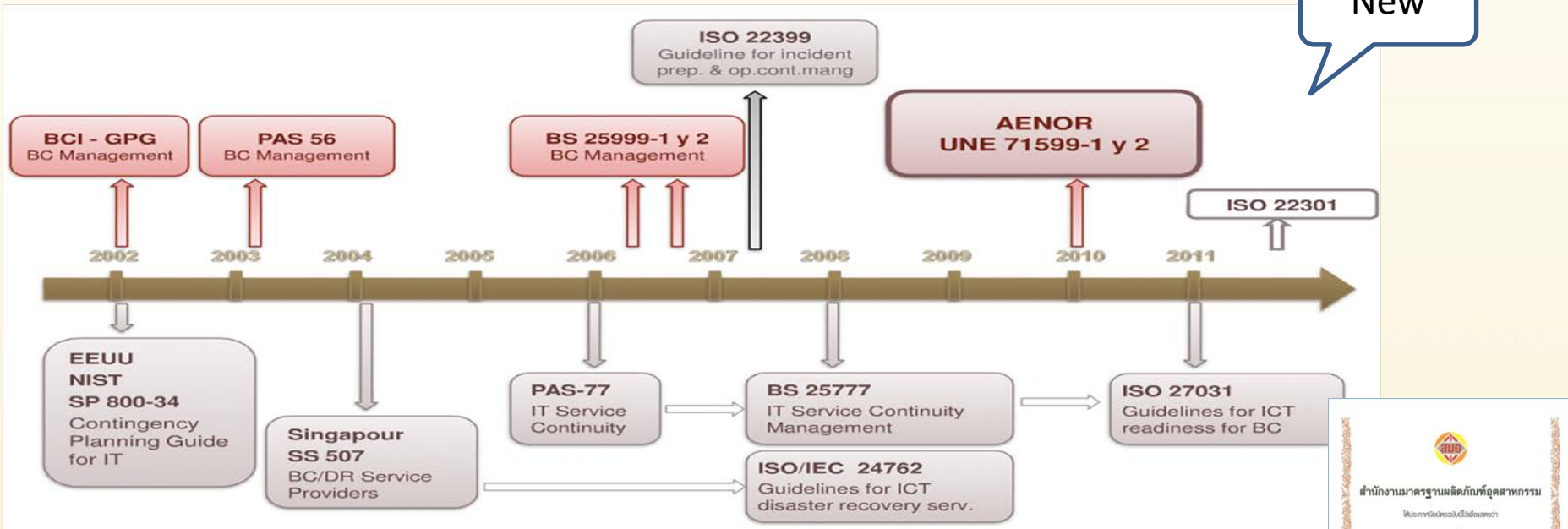
Summary : A lot of Isuzu’s suppliers did not have BCP and has requested Isuzu to teach them.

ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

BCM Knowledge Management

1) Isuzu studied the BCM 22301-2012



- 5 Isuzu's persons attended Course BCM ISO22301-2012 on 1-3 December 2014 provided by TISI (Thailand Industrial Standards Institute)



ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

BCM Knowledge Management

1.1) Orientation Workshop at IMCT on 21-Jul-2015 by ADPC/OSMEP



ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

BCM Knowledge Management

1.2) Training the trainers on 25-27 Aug 2015 by ADPC



Asian Disaster Preparedness Center
Head office in Thailand



ISUZU got certificated the trainer of BCP from ADPC



ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

BCM Knowledge Management

Schedule

2015						2016					
Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
1) Train the BCP Trainer & Issue Questionnaire to Suppliers <ul style="list-style-type: none"> ■ 21-Jul Orientation BCP to Isuzu ■ 25-27 Aug Train the trainer 											
2) Resilient SME Champion Program <ul style="list-style-type: none"> ▶ 8-Oct Kick off SAMCO TTT ● #1) 10-Nov ● #1) 19-Nov ● #2) 12-Jan ● #2) 26-Jan ● #3) 10-Mar ● #3) 22-Mar ○ #4) May ○ #4) May 											
3) Orientation Training BCP to supplier 198 Suppliers (8 Groups) <ul style="list-style-type: none"> ① 6-Oct ② 13-Oct ③ 24-Nov ④ 8-Dec ⑤ 2-Feb ⑥ 4-Feb ⑦ 1-Mar ⑧ 3-Mar 											

ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

BCM Knowledge Management

2) Resilient SME Champion Program



@ Transtron



@ SAMCO

ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

BCM Knowledge Management

3) Orientation Workshop at IMCT = 8 Groups (198 Suppliers)



ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

BCM Knowledge Management

Orientation Workshop at IMCT



Activity (Role Play)



ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

BCM Knowledge Management

Orientation Workshop at IMCT



Workshop & Presentation



ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

Orientation Training Summary

Benefit from this training

- Supplier acknowledge about BCP
- Practice to making BCP Plan
- Brainstorming of supplier
- Can adapt for operation at supplier

Comment (feedback from suppliers)

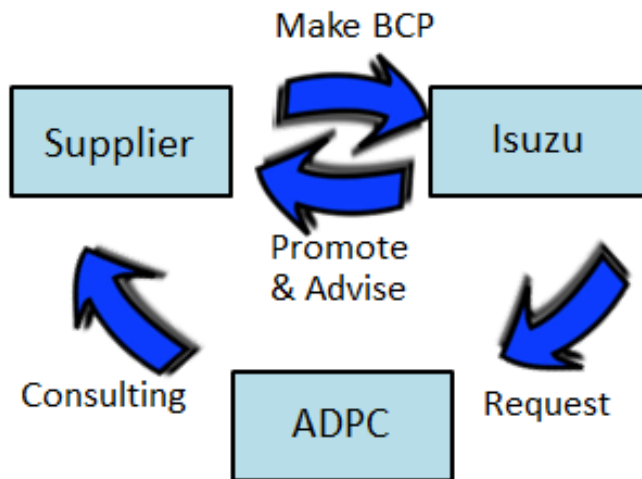
- Request more example of the best BCP for explain to supplier
- Period training too short
- Add BCP into SQM (Supplier Quality Manual)
- Request Isuzu issue Certificate to supplier who meet BCP requirements
- Expect to Isuzu top management request document to each supplier for inform about annual BCP Audit
- Some format is hard to understand
- Need improve technique for present, Improve voice tone of trainer

ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED

Next Step

Next Step: Isuzu promote suppliers to do BCP by do workshop at supplier site



(~15 suppliers/6 months)

workshop 4 times

Step 1	Determine BCP Purpose, Scope, and Team	Workshop 1
Step 2	Prioritized Activities (PA) and Recovery Time Objective (RTO)	Workshop 2
Step 3	What Do You Need to Resume Key Activities?	
Step 4	Risk Assessment – Know Your Disaster Scenarios	
Step 5	Do Not Forget Pre-Disaster Protection and Mitigation	Workshop 3
Step 6	Emergency Response to Disaster	
Step 7	BC Strategies to Early Resumption	
Step 8	Be Financially Prepared	
Step 9	Exercise Makes Your Plan Functional	Workshop 4
Step 10	Ongoing Review and Improvement	

ISUZU

ISUZU MOTORS COMPANY (THAILAND) LIMITED